

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 25th day of March'2025
C.G.No.160/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Between Sri. S.L. Anjani Kumar Member (Technical)
Smt. W. Vijaya Lakshmi Member (Independent)

Sri. P.Venkata Subbaiah, Kesamanenipalli (V)
Kaluvoy (M), Nellore Dist. Complainant

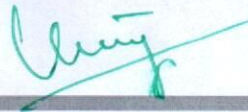
AND

1. Dy.Executive Engineer/O/Rapur
2. Executive Engineer/O/Nellore Rural Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 04.10.2024 at Kaluvoy stating that he is having agricultural service connection numbers 80 and 92 connected to one 16 KVA Transformer but recently due to cyclone winds one palm tree fell on four 11 KV electric poles and the said poles were broken and they are to be replaced.



02. The said complaint was registered as C.G.No.160/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they replaced the four damaged poles with healthy new poles.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they replaced the four damaged poles with healthy new poles. The complainant issued letter of satisfaction. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.

[Handwritten signature]
25/03/2025

CHAIRPERSON

[Handwritten signature]
Member (Technical)

[Handwritten signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

